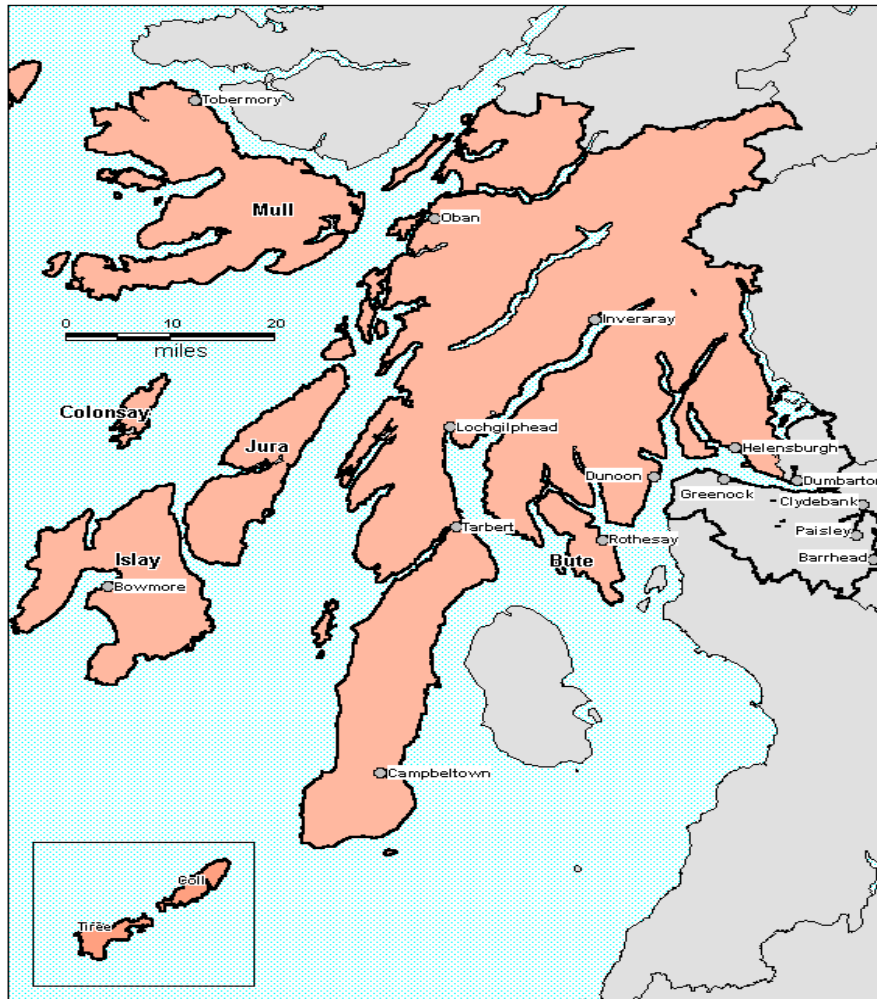




Argyll and Bute CHP

Operational Unit Delivery Plan

Derek Leslie
Director of Operations
January 2013



Local Delivery Plan 2013/14



- NHS Highland Contribution to Community Planning Partnerships
- Risk Management Plans & Delivery Trajectories e.g. HEAT Targets
- Financial Plans
- Workforce Plans
- Partnership Service Agreement with NHS Western Isles

Operational Unit Delivery Plan 2013/14



- Making the link from strategic planning to operational delivery
- Aligns with NHS Highland LDP framework
- Incorporates Highland quality Approach
 - Harm
 - Variation
 - Waste
 - 7 Characteristics of Service Delivery

HQA - 7 Characteristics of Service Delivery



- 1. Promoting good health, self care and independence**
- 2. High quality, integrated, equitable, needs & evidence-based, and cost effective**
- 3. Increasingly community-based, hospital beds for most acutely ill or those needing specialist care**
- 4. Integrated and complimentary with the local authority, voluntary and independent sector care**
- 5. Run by healthy, motivated and well-trained staff, working to their maximum potential and capability**
- 6. Using modern, flexible, efficient, green assets to maximum effect**
- 7. Zero wastage & inefficiency across all services, no unnecessary overheads**

Operational Unit Delivery Plan 2013/14



Details CHP service objectives/priorities 13/14

- Mental Health modernisation
- Reshaping Care for Older People- programme of initiatives
- Sustaining our Community and Rural General Hospital core services re acute care, trauma and Out of hours services
- Primary Care redesign– Including GMS contract modernisation, workforce recruitment and enhancement of roles of primary care to provide locality wide services.
- Preparing for Integration with Argyll and Bute Council– HSCP
- Financial balance